

COURSE # / TITLE(S):	NFO-TRNC-METRIC / Developing Performance Improvement Metrics		
INSTRUCTOR(S):	Dan Slater	DATE:	9/18/2006
TRAINEE'S NAME: (Optional)	BRIAN WARMER	EXTENSION:	2076
GENERAL COMMENTS			
Did the instructor present the objectives of the class such that you clearly understood what you were expected to learn? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> (If not, Explain)			
Was the level of instruction appropriate considering your job level? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> (If not, Explain)			
What were the strengths of this training? Instructor Very knowledgeable on subject. Was Able To Clearly Answer Questions + Provide Guidance.			
What were the weaknesses of this training? N/A			
What could have been added to the class to make it more helpful to you? A Few more Examples would be helpful.			
Other comments: Dan Excellent Job! Thanks, This Is First Time I understand This procedure.			
Do you want to be contacted about your comments? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> (If so, print e.g., your name, dept., phone #, e-mail address below).			

Forward the completed form to the appropriate training supervisor or instructor.

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Check one:

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COURSE # / TITLE(S):	NFO-TRNC-METRIC / Developing Performance Improvement Metrics		
INSTRUCTOR(S):	Dan Slater	DATE:	9-15-06
TRAINEE'S NAME: (Optional)	BRIAN ZANDSTRA	EXTENSION:	
GENERAL COMMENTS			
Did the instructor present the objectives of the class such that you clearly understood what you were expected to learn? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> (If not, Explain)			
Was the level of instruction appropriate considering your job level? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> (If not, Explain)			
What were the strengths of this training? MOCK SCENARIOS - PRACTICE			
What were the weaknesses of this training? NONE			
What could have been added to the class to make it more helpful to you? PHYSICAL ENTRY OF DATA INTO TEARS, THE PROGRAM IS SEEM CUMBERSOME AND AND USER'S STILL AREN'T COMFORTABLE WITH IT.			
Other comments:			
Do you want to be contacted about your comments? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> (If so, <u>print</u> e.g., your name, dept., phone #, e-mail address below).			

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COURSE # / TITLE(S):	NFO-TRNC-METRIC / Developing Performance Improvement Metrics		
INSTRUCTOR(S):	Dan Slater	DATE:	9/15/06
TRAINEE'S NAME: (Optional)	Greg Sinclair	EXTENSION:	
GENERAL COMMENTS			
Did the instructor present the objectives of the class such that you clearly understood what you were expected to learn? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> (If not, Explain)			
Was the level of instruction appropriate considering your job level? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> (If not, Explain)			
What were the strengths of this training? Put in simple terms, easy to understand			
What were the weaknesses of this training? None			
What could have been added to the class to make it more helpful to you? a complete Form 901 with the needs analysis analysis to show the points			
Other comments: Very Good, Thanks			
Do you want to be contacted about your comments? Yes <input type="checkbox"/> No <input type="checkbox"/> (If so, <u>print</u> e.g., your name, dept., phone #, e-mail address below).			

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INSTRUCTOR(S):		Dan Slater	DATE: 9/15/06
TRAINEE'S NAME: (Optional)		CHARLIE KOCSIS	EXTENSION: 2065
GENERAL COMMENTS			
Did the instructor present the objectives of the class such that you clearly understood what you were expected to learn? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> (If not, Explain)			
Was the level of instruction appropriate considering your job level? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> (If not, Explain)			
What were the strengths of this training? GOOD LENGTH. GOOD JOB BY INSTRUCTOR TO KEEP POTENTIALLY DRY SUBJECT INTERESTING.			
What were the weaknesses of this training? NONE			
What could have been added to the class to make it more helpful to you? MAYBE HAVING TEAR RUNNING LIVE. MAYBE LOOKING AT A REAL TQ-208.			
Other comments: NONE			
Do you want to be contacted about your comments? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> (If so, print e.g., your name, dept., phone #, e-mail address below).			

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INSTRUCTOR(S):	Dan Slater	DATE:	9/15/06
TRAINEE'S NAME: (Optional)	RJ BRAUER	EXTENSION:	2637
GENERAL COMMENTS			
Did the instructor present the objectives of the class such that you clearly understood what you were expected to learn? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> (If not, Explain)			
Was the level of instruction appropriate considering your job level? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> (If not, Explain)			
What were the strengths of this training? DEVELOPING METRICS → SMART			
What were the weaknesses of this training? N/A			
What could have been added to the class to make it more helpful to you? N/A			
Other comments: NICE JOB DAN. THIS TRAINING/CHANCE TO REALLY DIG INTO THE PROCEDURE WAS EXTREMELY VALUABLE TO MY POSITION AS AA			
Do you want to be contacted about your comments? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> (If so, print e.g., your name, dept., phone #, e-mail address below).			

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INSTRUCTOR(S):	Dan Slater	DATE:	9/15/2006
TRAINEE'S NAME: (Optional)	R. Falciano	EXTENSION:	
GENERAL COMMENTS			
Did the instructor present the objectives of the class such that you clearly understood what you were expected to learn? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> (If not, Explain)			
Was the level of instruction appropriate considering your job level? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> (If not, Explain)			
What were the strengths of this training? <i>Highlighted keys of a new procedure that has not been used widely at this site yet.</i>			
What were the weaknesses of this training? <i>None</i>			
What could have been added to the class to make it more helpful to you? <i>Required CBT be completed as a prerequisite.</i>			
Other comments: <i>Excellent training, Thanks for coming down</i>			
Do you want to be contacted about your comments? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> (If so, <u>print</u> e.g., your name, dept., phone #, e-mail address below).			

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INSTRUCTOR(S):	Dan Slater	DATE:	9-15-06
TRAINEE'S NAME: (Optional)	Mike Rogers	EXTENSION:	2660
GENERAL COMMENTS			
Did the instructor present the objectives of the class such that you clearly understood what you were expected to learn? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> (If not, Explain)			
Was the level of instruction appropriate considering your job level? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> (If not, Explain)			
What were the strengths of this training? Use of procedure as handout Practice scenarios.			
What were the weaknesses of this training? Assess Assuming we were familiar with TQ-208 (not the instructor's fault)			
What could have been added to the class to make it more helpful to you?			
Other comments: None			
Do you want to be contacted about your comments? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> (If so, print e.g., your name, dept., phone #, e-mail address below).			

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INSTRUCTOR(S):	Dan Slater	DATE:	
TRAINEE'S NAME: (Optional)	DON VINCHIKOSKI	EXTENSION:	x 2602
GENERAL COMMENTS			
Did the instructor present the objectives of the class such that you clearly understood what you were expected to learn? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> (If not, Explain)			
Was the level of instruction appropriate considering your job level? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> (If not, Explain)			
What were the strengths of this training? USE OF THE PROCEDURES TQ-208. USE OF EXAMPLES			
What were the weaknesses of this training? NONE			
What could have been added to the class to make it more helpful to you?			
Other comments: CLASS IS USEFUL AND ENJOYABLE.			
Do you want to be contacted about your comments? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> (If so, <u>print</u> e.g., your name, dept., phone #, e-mail address below).			

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INSTRUCTOR(S):		Dan Slater	DATE: 9/15/06
TRAINEE'S NAME: (Optional)		Angelo DeVito	EXTENSION: 2915
GENERAL COMMENTS			
Did the instructor present the objectives of the class such that you clearly understood what you were expected to learn? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> (If not, Explain)			
Was the level of instruction appropriate considering your job level? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> (If not, Explain)			
What were the strengths of this training? Good illustrations. Very timely Teamwork			
What were the weaknesses of this training? None			
What could have been added to the class to make it more helpful to you? Possibly having the TEAR's system up & running			
Other comments: Great job & class			
Do you want to be contacted about your comments? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> (If so, print e.g., your name, dept., phone #, e-mail address below).			

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INSTRUCTOR(S):		Dan Slater	DATE: 9-15-06
TRAINEE'S NAME: (Optional)		Calvin Brown	EXTENSION: 788-2994
GENERAL COMMENTS			
Did the instructor present the objectives of the class such that you clearly understood what you were expected to learn? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> (If not, Explain)			
Was the level of instruction appropriate considering your job level? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> (If not, Explain)			
What were the strengths of this training? Good explanation of INPO guidelines and relation to EN-TQ-208. Screen shots of TEAR system included in PPT to help w/entry of applicable data. Good examples of Poor & Good developed metrics. Good trainee engagement, questions.			
What were the weaknesses of this training? Some attendees seemed reluctant to accept process/procedure change. Instructor did good job of keeping reluctance from interfering w/class.			
None			
What could have been added to the class to make it more helpful to you? None.			
Other comments:			
			
Do you want to be contacted about your comments? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> (If so, print e.g., your name, dept., phone #, e-mail address below).			

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INSTRUCTOR(S):		Dan Slater	DATE: 9/15/06
TRAINEE'S NAME: (Optional)		PATRUCIO	EXTENSION:
GENERAL COMMENTS			
Did the instructor present the objectives of the class such that you clearly understood what you were expected to learn? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> (If not, Explain)			
Was the level of instruction appropriate considering your job level? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> (If not, Explain)			
What were the strengths of this training? • instructor knowledge • inclusion of topic documentation for TA-2085			
What were the weaknesses of this training? Squeezed 4 hr. into 3 hr.			
What could have been added to the class to make it more helpful to you? Supervisors			
Other comments: Good Training			
Do you want to be contacted about your comments? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> (If so, print e.g., your name, dept., phone #, e-mail address below).			

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INSTRUCTOR(S):	Dan Slater	DATE:	
TRAINEE'S NAME: (Optional)		EXTENSION:	
GENERAL COMMENTS			
Did the instructor present the objectives of the class such that you clearly understood what you were expected to learn? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> (If not, Explain)			
Was the level of instruction appropriate considering your job level? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> (If not, Explain)			
What were the strengths of this training? <i>Examples worked in Small Groups</i>			
What were the weaknesses of this training? <i>NO COFFEE PROVIDED</i>			
What could have been added to the class to make it more helpful to you?			
Other comments: <i>Excellent Class & Instructor</i>			
Do you want to be contacted about your comments? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> (If so, <u>print</u> e.g., your name, dept., phone #, e-mail address below).			

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